

PRESS RELEASE

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**FOR IMMEDIATE RELEASE**

COMPANY ANNOUNCEMENT

# 1ST NOR CAL LAUNCHES NEW OLB

USING WESCOM RESOURCES GROUP'S SYMMETRY EBANKING SOFTWARE



## ***1<sup>st</sup> Northern California CU Upgrades Digital Banking Platform***

*The credit union expanded its online services using WRG's Symmetry eBanking software.*

**Pasadena, Calif. – January 16, 2018** – [Wescom Resources Group](#) (WRG), a provider of software and technology service solutions for credit unions, announced that 1<sup>st</sup> Northern California Credit Union launched the CUSO's Symmetry eBanking software solution for its online banking channel, named @ccessOnline Home Banking. 1<sup>st</sup> Northern California Credit Union is a cooperative financial institution based in Martinez, California, with \$705 million in assets and serving over 28,000 members in the Contra Costa, Solano, and Alameda counties.

The credit union, also known as 1<sup>st</sup> Nor Cal Credit Union, first started using WRG's software and services in 2008. David M. Green, President and CEO of 1<sup>st</sup> Nor Cal Credit Union, decided to upgrade their online banking service in 2016, selecting WRG's Symmetry eBanking software as the platform to run @ccessOnline Home Banking upon. The project to implement this platform kicked off in June of 2017,

and the new online banking system launched for public use on December 12, 2017. In addition to desktop banking, 1<sup>st</sup> Nor Cal Credit Union also uses WRG as a provider for mobile banking and bill pay services.

A primary motivation for the upgrade was the goal to provide members with a responsive design that would resize the website to fit seamlessly on multiple devices. “We were attracted to WRG’s Symmetry eBanking Online’s responsive design, which will maximize flexibility as technology and members’ needs change,” said Green, “Our goal is to have a completely integrated system whereby the member experience is identical at all touch points. We look forward to the future when we can easily pivot to service our members to the greatest extent possible.”

#### **About Wescom Resources Group**

Backed by Wescom Credit Union, one of the nation’s largest credit unions, with nearly \$3.6 billion in assets and serving 200,000 members, Wescom Resources Group provides credit unions with advanced technology solutions that increase their competitive edge. With 130 clients, WRG is a leader in innovative technologies for the credit union industry. WRG offers: Symmetry eBanking, an integrated digital channel platform that includes Online Banking, Mobile Banking and Bill Pay; Unitri, the most robust Service Bureau solutions in the industry; and Tellerly®, a software solution that provides branch automation for today’s modern credit union. For more information, visit [www.wescomresources.com](http://www.wescomresources.com).

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