



Your digital banking platform is the central hub of your member service and engagement. Symmetry eBanking fully aligns your host system and ancillary data sources to create an exceptional, unified experience across your digital channels.

Multiple Channels, One Experience

Symmetry supports a number of channels that combine into one seamless experience for your members.

- Online Banking on desktop or mobile web browsers.
- Mobile Banking with native iOS and Android™ apps on compatible smartphones and tablets.
- SMS text messaging
- Apple Watch® app



Superior Integrations

In today's multi-vendor environment, your digital banking platform must integrate with a variety of third-party systems. At WRG, we are Symitar Episys experts and support a market-leading array of third-party integrations. Furthermore, we can customize any integration to your specifications. Our categories of provider integrations include:

- Bill Pay
- Card Controls (PSCU/FDR)
- Check Imaging
- eStatements
- Personal Finance
- Marketing Promotions
- Remote Deposit Capture
- And much more!



Web Service API

WRG's Web Service API provides the power and flexibility to integrate your own custom functionality. With our custom module API, the sky is the limit on innovation. Create pages and processes to automate more services, and wrap those into the single authenticated UI for an experience that's second to none!



BillPay

WRG offers an easy, intuitive electronic payment system that is supported natively through Symmetry eBanking or as a stand-alone service. We save you money by enabling true least cost routing with competing payment providers. You'll have full access to your member's Bill Pay data for a rich source of marketing intelligence. Plus, your staff and members will have the support of our very own Bill Pay specialists available six days a week.

Hosting and Infrastructure

You have the option to host your Symmetry system in-house or host with WRG. By hosting with WRG, you will gain distinct advantages that will streamline your operations. By connecting via MPLS or VPN to our centers, you receive:

- Access to a state-of-the-art load-balanced hosting infrastructure, deployed at two geographically diverse data centers, with N+1 or greater redundancy on all key systems.
- 24 x 7 system monitoring and alarming, managed by a Computer Operations staff that never sleeps.
- Web server and database upgrades and patches are incorporated into our fixed, affordable monthly hosting fees.

The IT operations side is very seamless...WRG delivers on that promise completely.

—Kurt Lewin, CEO, Deere Employees Credit Union

I enjoy working with a vendor that knows how credit unions work.

—George Lunsford, VP of Information Technology, RiverLand Federal Credit Union

Exceptional Service

Selecting WRG for your digital banking platform means partnering with a long-term trusted partner that understands your business, and shares your priorities. We focus exclusively on credit unions like yours, using the same host system. Our innovations are designed to spur credit union member engagement and loan growth. And we pride ourselves on delivering exceptional service quality from our people.

Community



As a credit union, you are no stranger to giving back to the members and the community you serve. As part of the platform, Symmetry enables the opportunity to add an additional channel for members to donate to causes that are important to you.

- Set up donation pages in online and mobile banking.
- Your members can easily donate to charities like the Children’s Miracle Network or the American Red Cross.



We invite you to **contact us** to learn more. Speak with our sales team, view a customized product demo, and explore more of what Symmetry has to offer. You’ll find that Symmetry is the perfect platform to achieve success with your digital banking channels and your members!

