



The US consumer retail market is going through a revolution – with higher expectations from consumers for convenience, security, marketing, and branding. Across industries, retailers are using technology products to redefine the shopping experience.

WRG's Tellergy™ for Verifone® provides software to power the teller line at your credit union. You will receive a high-quality, well-recognized retail multimedia terminal that will provide your branches with robust functionality and an investment that takes you well into the future.

Market Leadership at Your Fingertips

Verifone is the established market leader for providing retail multimedia terminals. Unless you're a top-10 retail bank, products like those offered by Verifone, have not been readily available to credit unions...until now! Our partnership with Verifone gives you access to the popular and durable MX 925. Combined with Tellergy, you will receive a modern, multi-functional device, that will channel your investments to your branches away from depreciating hardware to software innovation.



Unlock the Opportunities

Tellergy is an ideal solution if:

- You want an improved member experience at the teller line with advanced functionality.
- You are seeking to enhance member privacy and security during their branch visits.
- You are seeking ways to promote your Credit Union's products and services.

Key Features

- **Account Identification/Lookup** – Tap, Swipe or insert an ATM/debit/ credit card or enter an account number/SSN/phone number, without ever speaking personal information out loud.
- **Member Authentication** – After tapping, swiping or inserting an ATM/debit/credit card, members can enter their PIN to easily and securely provide proof of their identity.
- **Transaction Confirmation** – Transaction details are displayed for the member to review and approve with a signature.
- **eReceipts** – Transaction receipts can be emailed directly to members.
- **Signature Capture** – Captured on-screen, passed to the Teller for verification, and printed on the receipt for the member.
- **Update Member Information** – Allows the Teller to push member information to the Verifone MX 925.
- **Account Balance Display** – Allows the Teller to push account balance information to the Verifone MX 925.
- **PIN Updating** – Members are able to update their card PIN on the core system.
- **Custom Tailored Marketing Messages** – Increase member engagement and brand management.

Integrated to Your Core System

Tellerly integrates seamlessly with your core system, enabling your tellers to interact with your members in a whole new way.



Signature Capture/Archival and eReceipts

Seamless transaction verification, signature capture and eReceipt delivery options, including:

- **Transaction Verification** – The MX 925 will display the transaction information, allowing the member to review the transaction before they sign using the stylus.
- **Signature Capture** – The electronic image of the signature is captured and archived into the core system.

Contact Information Updates

Integration into your core system allows for the display of contact information like phone numbers, email and mailing addresses which the member can then correct if necessary, and have it immediately update the appropriate records on the member's account.

Product Marketing

Increase member engagement by incorporating your credit union's marketing messages and campaigns.

- Members will see marketing messages and campaigns on the signature pad before, during, and after the transaction.
- These messages can include either a slideshow or video.
- Tellers are able to display custom marketing screens providing members with information that meets their specific needs.

About the Verifone MX 925

- 7" WVGA (800x480) capacitive touch color LCD with Corning® Gorilla Glass® technology
- 400 MHz, ARM 11 32-bit RISC processor
- PCI PTS 4.x approved
- USB connection to teller workstation
- Adopted and used worldwide
- Secure mounting options available
- 9.06" L x 8.58" W x 2.20" H



It's time to re-think the single function of traditional signature pads. Use Tellerly to incorporate multiple functions, improve security, reduce operating expenses and increase member engagement. **Contact us today!**

